

## **OFFICE ASSIST**

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### **Fixtures, Fittings and Services**

In the event of a home emergency as a result of breakage of fixtures and fittings, we will arrange for an appropriate repairer (electrician, plumber, locksmith, glazier etc.) to address the problem at one nominated address (call-out fee and first hour labour is covered, thereafter normal rates apply). Please note that all parts and materials used are excluded and will be for the member's account.

A home emergency is defined as an event that is potentially life threatening or could possibly cause structural damage to a property.

**Overall limit of 3 incidents or up to R2,000 per annum per policy.**

### **Emergency Services Notification and Call-out**

We will, at your request, relay notification of emergencies to the police, traffic, fire brigade, ambulance, security or any other emergency service provider.

## **TRAUMA & ASSAULT**

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### **24-hour Emergency Assistance Helpline**

In the unfortunate event of a traumatic incident, we will provide the member with counselling by trained medical professionals. This is a 24-hour emergency assistance helpline that:

- Arranges the nearest local emergency assistance service as well as provides emergency transport to the nearest, most appropriate medical facility
- Offers referrals for psychiatric consultations
- Covers R5 000 per insured person with a maximum of R10 000 per family per occurrence in respect of psychiatric consultations

## **FUNERAL ASSIST**

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The service assists the bereaved family and next-of-kin with the facilitation of the burial.

It comprises of the following:

- Location of the deceased
- Overnight accommodation for the next-of-kin in order to identify the body (up to R500)
- Repatriation of mortal remain to a place of burial, at no extra cost (only in SA)
- Referral to a pathologist if an autopsy is required
- Referral to a reputable undertaker
- Assistance with funeral arrangements
- Advice on how to apply for death certificate and border-crossing documentation
- Interpretation of legal documentation such as the funeral policy
- Referral to counselling services for support and advice

### **All funeral products and services ordered via the call centre are subject to a 10% - 20% discount**

Discounted products and services on coffins, removal of deceased, storage and preparation, legal documentation, funeral programs, hearse, family car, transportation of the deceased (within 50km radius), grave preparation and grave equipment: lowering device, green mats, straps, drapes, gravesite canopy and 10 chairs.

## **EMBEDDED PERSONAL ACCIDENT COVER**

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### **Personal Accident Cover in the event of Accidental Death, Disability, Mobility and Expenses**

The following Personal Accident cover to the value of R10 000 each:

- Accidental Death
- Accidental Disability
- Mobility
- Accidental Death Final Expenses

## **COST BREAKDOWN**

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In summary, the 1COM COMMERCIAL programme includes the following benefits:

<b>Product</b>	<b>Price</b>
<b>Assistance Products</b>	
1. AA Roadside & Accident Assistance (price per vehicle )	R 6.84
2. Office Assistance	R 2.28
3. Trauma & Assault	R 0.57
4. Personal Accident Cover	R 1.71
5. Legal Assist	R0.40

### **Please take note of the following**

- Prices are per policy per month (accept for AA Roadside & Accident Assistance as it is price per vehicle per month)
- Prices are VAT **inclusive** and excludes administration and broker commission
- Prices are on a minimum database of 500
- Costing will be revised on a bi-annual basis based on utilisation
- Any costs incurred through arrangements made by the member without prior authorisation will not be reimbursed
- All marketing material and the cost of a Telkom SmartAccess number will be for 1COM COMMERCIAL's account
- 1COM COMMERCIAL is required to provide a monthly updated database or access to a live website for membership verifications

**ACCEPTANCE OF GLOBALCHOICES PROPOSAL**

This quote is valid for 30 days from the date of delivery.

All prices listed for Global Choices Value Added Products and Services are quoted with the understanding that they are to be used to determine whether a client will enter into an agreement with Global Choices. These quotes are for internal use only and are not to be disclosed to third parties or used in any other unauthorised manner.

Subject to acceptance of the proposal, and agreement of the terms and conditions of a new standard contract for provision of services, both parties hereby agree to proceed through to set up and implementation of the program. Start up dates, service standards and billing procedures are to be agreed as per the contract.

Signed by :	Signed by :
For & on behalf of <b>ONE COMMERCIAL HOLDINGS</b>	For & on behalf of <b>GLOBAL CHOICES LIFESTYLE (PTY) LTD</b>
NAME:	NAME:
TITLE:	TITLE:
DATE:	DATE: