

HOME ASSIST

Fixtures, Fittings and Services

In the event of a home emergency as a result of breakage of fixtures and fittings, we will arrange for an appropriate repairer (electrician, plumber, locksmith, glazier etc.) to address the problem at one nominated address (call-out fee and first hour labour is covered, thereafter normal rates apply). Please note that all parts and materials used are excluded and will be for the member's account.

A home emergency is defined as an event that is potentially life threatening or could possibly cause structural damage to a property.

Overall limit of 3 incidents or up to R2,000 per annum per policy.

Emergency Services Notification and Call-out

We will, at your request, relay notification of emergencies to the police, traffic, fire brigade, ambulance, security or any other emergency service provider.

TRAUMA & ASSAULT

24-hour Emergency Assistance Helpline

In the unfortunate event of a traumatic incident, we will provide the member with counselling by trained medical professionals. This is a 24-hour emergency assistance helpline that:

- Arranges the nearest local emergency assistance service as well as provides emergency transport to the nearest, most appropriate medical facility
- Offers referrals for psychiatric consultations
- Covers R5 000 per insured person with a maximum of R10 000 per family per occurrence in respect of psychiatric consultations

PERSONAL ACCIDENT COVER

Personal Accident Cover in the event of Accidental Death, Disability, Mobility and Expenses

The following Personal Accident cover to the value of R10 000 each:

- Accidental Death
- Accidental Disability
- Mobility
- Accidental Death Final Expenses

For more information on this product and for a copy of the wording, please contact the call centre.

LEGAL ASSIST

24 hour Legal Advice

Assist members and their immediate family have on-going access to a 24-hour legal advisory service on any aspect of the law such as criminal law, family law, constitutional law, child law, labour law, motor law, etc

30-Minute Free Consultation

This service involves a free initial 30-minute consultation should any matter require legal action. The member will then be referred to a lawyer who forms part of our national network for a direct free 30-minute consultation.

Free Standard Legal Documents

If a member requires a purchase, sale, lease, or prenuptial agreement, employment contracts, etc, we will provide these free at his or her request. The member will also be advised on the application of each of these documents and the procedures and principles that apply.

